

VISION NET

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Vision Net to Partner with ScienceLogic to Deliver a More Seamless Customer Service Experience

– Montana's Largest Service Provider Raises the Bar in IT System Monitoring –

(Great Falls, Mont.) – November 19, 2013 – [Vision Net](#), a Montana-based communications technology solutions provider, announced today that it will begin offering ScienceLogic's next generation [IT monitoring software](#) to its service provider customers, offering them end-to-end network monitoring and management. With IT systems exerting a greater impact on a company's bottom line, the ability to monitor and manage each of its parts is ever more critical.

The ScienceLogic deployment means that in the event of an IT issue, an IT technician will be able to quickly scan applications, servers, network elements, or an IT service as a whole, from one user-friendly dashboard. The end result is quicker identification of the root cause of the problem, before end users are impacted. Return on investment is high as it accelerates response times and reduces man-hours moving from one monitor or system to another.

Vision Net engineering manager Gary Evans said the transition to ScienceLogic is the right move for his company. "ScienceLogic delivers an extremely efficient monitoring system that offers a deeper view into each part of the IT system," he said. "It enables service providers such as ourselves and our customers to respond quickly and efficiently to problems as they arise, sometimes before they arise. The result is enhanced service and greater customer satisfaction."

Other ScienceLogic benefits include:

- **True™ Multi-Tenancy**: Highly automated, multi-tenant capabilities built from the ground up provide multiple levels of data segmentation by user profile, customer profile, geography profile, technology profile, and many other profiles.
- **Dashboard reporting**: Intuitive, smart dashboard reporting provides insight to nearly every aspect of the company's infrastructure and customers' infrastructures while also being easy to manipulate for the creation of new reports.
- **Scale**: ScienceLogic's appliance-based products are able to easily scale, overcoming a critical pain point experienced by Vision Net with its previous solution.

Vision Net CEO Rob Ferris said that his company ran a highly competitive search process before selecting ScienceLogic. "As Montana's largest service provider, we're committed to providing our customers with the most cutting-edge products and services available on the market today," he said. "The ScienceLogic solution certainly fits the bill."

For ScienceLogic, the move into the Big Sky state is welcome. "We are thrilled to bring our next generation IT monitoring software platform to Vision Net and its many customers, both in Montana and across the country," said Dave Link, co-founder and CEO at ScienceLogic. "This is a wonderful opportunity for us to showcase that our solutions are versatile and flexible enough for all levels and sizes of service providers."

ScienceLogic's software integrates the core IT monitoring functions needed to run today's complex, distributed computing infrastructures – including systems, performance, network, service, event, and asset management capabilities, as well as multi-tenancy, run book automation, and service desk – all in one product with one unified code base, user interface and centralized data repository.

About Vision Net

Vision Net offers a full range of data, voice and video networking applications: broadband network transport via SONET, MPLS, IP and Ethernet; worldwide videoconferencing; direct Internet access and customized wide-area network management. Vision Net also manages a 24/7 network operations call center that provides end-user Internet support and network monitoring nationwide. www.vision.net

About ScienceLogic

ScienceLogic delivers the next generation IT monitoring platform for the network of everything. Over 15,000 global Service Providers, enterprises, and government organizations rely on ScienceLogic every day to significantly enhance their IT operations. With over 1,000 dynamic management Apps included in the platform, our customers are able to intelligently maximize efficiency, optimize operations, and ensure business continuity. We deliver the scale, security, automation, and resiliency necessary to simplify the ever-expanding task of managing resources, services, and applications that are in constant motion.

ScienceLogic won InfoWorld's 2013 Technology of the Year award, Red Herring's Global 100 Award, Deloitte's Technology Fast 500™, and MSPmentor 250, among other worldwide recognitions of excellence. For more information, visit www.sciencelogic.com.